



Our mission is to help companies succeed!

- * Customer Journey Excellence
- * Accelerated Operational Maturity
- * Time to Market Reduced Dramatically!



STAAJ Solutions

(Pronounced "STAGE")

Scaling your business is hard. We're here to help.

Capabilities Summary

Our focus is on driving business growth through two essential components: optimizing the end-to-end customer experience and streamlining workflow operations to facilitate rapid scaling. By prioritizing these areas, we enable companies to provide high-quality service delivery and achieve their growth objectives.

CUSTOMER JOURNEY

LEAN OPERATIONS

SALES & MARKETING

TECHNOLOGY SERVICES

PROJECT MANAGEMENT

FRACTIONAL C-SUITE

Put away the computer and take time back, we got this!



ABOUT STAAJ Solutions

Your business operations partner...



STAAJ Solutions is a provider of business services and IT solutions with a focus on Customer Experience and Lean Operations; owned by both **women** and **veterans**. It offers its expertise to a diverse range of clients, including small and medium-sized businesses across multiple industries. The company has established a reputation as a trusted and reliable partner for businesses seeking growth solutions. The leadership team's track record of success on diverse projects underscores the company's ability to deliver exceptional results within budget and on schedule.

Our leadership has decades of experience assisting SMBs and large domestic and international corporations with Customer Experience, IT, Operations, and Business Consulting.

What we bring to the table:

1. Critical Operations & Service Assessments
2. Best-in-Class Customer Journey Experience
3. End-to-End Lean Operations with best practices regarding workflow, team training and governance
4. Advanced Growth Services including advanced Sales, Marketing, and Project Management
5. Fractional Management & Network Access
6. Full-Stack Technology Development Services & Compliance Capabilities
7. Data Management – Business Intelligence – AI / ML / Virtual Reality / Blockchain



How we work with companies:



J&J Johnson & Johnson

For over **20 years** our team has been responsible for ensuring operational maturity, customer journey excellence and lean operations... **wherever we have been!**

edmunds **DevOps Days**

NORDSTROM rack **PROXIMIE**

HAUTELOOK **Teladoc HEALTH**

Abbott **edgecast**

verizon **RaiseMe** **realtor.com**
Digital Media Services The Home of Home Search

NORDSTROM **everbridge**

Disney Online

UNITED STATES MARINE CORPS **WARNER BROS PICTURES**

Customer Journey Excellence Programs



Start your business journey...

Your success is designed around our PPTFM model (People, Process, Technology, Finance, Metrics)

1 Business Assessments

Business assessments are a crucial tool for evaluating the performance and effectiveness of a business. Assessments cover a range of factors, such as financial performance, customer satisfaction, employee engagement, operational efficiency, and market trends.

Results: We will determine the proper path to set your business on between our **Ready-to-use solutions** and our ability to create **custom services** to meet your unique business needs.

Our Ready-To-Use STAAJ Solutions



Our Custom Services

Our custom business services offer tailored solutions to meet the specific needs of your businesses, providing personalized services, support and expertise to drive growth and success.

Advanced Sales & Marketing, Project Management, Leadership and Information Technology Services...



Budgets - Payment Options

We work with companies of all budgets by offering a range of flexible options and solutions that can be customized to fit your specific needs and financial constraints.

Our leadership team will work with you to find a way forward. Our goal is to help you succeed, regardless of the starting point.

